

The newsletter of the Redondo Village Homeowners Association

Association Manager
Bruce Weyne

Bruce Weyne, an association manager for Classic, serves as Redondo Village's new primary manager. Bruce, who has worked in the property management industry for six years, all of them with Classic, says he has a service-heavy philosophy: "I try to take every call and email because I want to take care of problems as quickly as I can. This frees me up to proactively handle the association's other business matters."



Now that's a service philosophy all Redondo Village homeowners can benefit from!

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Maybe You?
 Call Bruce at 310/803-8193

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Redondo Village Board hires new property management firm, effective June 1, 2008

Beginning June 1, 2008, Redondo Village will be serviced by a new property management company: **Classic Property Management.**

The firm, which has been in business since 1994, is committed to providing responsive service to our homeowners. In its proposal to the Board, Classic states that its role is to provide four essential services:

- Develop and maintain a strategy for enhancing the property to the Association.
- Provide sound financial management for the Association's assets.
- Supply consistent day-to-day service to the Association's members.
- Ensure that the association is in compliance with state laws.

The Board was impressed with Classic's services and decided to hire the firm at a monthly fee of \$975.

Although Classic has designated **Bruce Weyne** as our new property manager, the company uses a teamwork approach. That is, if you call Bruce and he is unavailable, another staff member can handle your issue, in most cases, rather than letting it sit until Bruce can attend to it.

The company also guarantees that all emergency calls will be returned within 25 minutes by dialing **310/972-9999**. Non-emergent calls should be directed to Bruce at **310/803-8193**.

Soon, homeowners will receive an introductory letter from Classic, along with a homeowner questionnaire. Although you may have previously filled this out for Bali Management, please complete Classic's questionnaire, as the company would like residents' most current information on record.

Included with the introductory letter will be a payment authorization form. If you prefer, Classic can automatically debit your checking account to pay your monthly homeowner association dues. A few homeowners have asked for this capability in the past, and the Board is pleased to report that it's now available.

Please join the Board in welcoming Classic to Redondo Village. Based on the glowing recommendations from Classic's current clients, we are looking forward to a long and productive association with our new property management company.

Note: As a result of this transition, the Board/Homeowner meeting that was scheduled for May has been postponed until June. We will notify you when the new meeting date has been set.

Classic Property Management

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Bruce Weyne

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